TechVizion
ADVANCED BROADBAND DIAGNOSTICS

Powerful Diagnostics in the Palm of your Hand

It's important to give your technicians the right tools when they head out into the field. Whether troubleshooting a subscriber issue or bringing up a new customer, having visibility into the modem in question, as well as readings for other homes in the area, can make all the difference in whether a customer is satisfied. Not having the right information means more time spent in the home and wasted miles on the road, when your tech could be moving on to the next job.

Save Valuable Time and Money

Proprietary equipment is often expensive, bulky, and only provides limited information. Wouldn't it be great if your technicians could carry something that weighs only a few ounces, and is a piece of gear they likely already have with them everywhere they go?

With TechVizion, ZCorum's mobile app for TruVizion, your staff will have visibility not only into a single subscriber modem, but any modem on your network, at any time, from any location. Unlike test equipment that can only see what it's connected to, TechVizion makes it fast and easy to verify the quality of a subscriber's cable or DSL connection and even check on other modems in the area—without proprietary equipment, and without the need to drive from place to place to connect up. TechVizion is compatible with the iPhone, iPad, Android-based smartphone and tablets, as well as the Kindle Fire and BlackBerry PlayBook.

Improve productivity for your technicians in the field, reduce truck rolls and eliminate costly test equipment with TechVizion.

TechVizion Features

Easy Customer Query

Easily look up any customer modem by MAC address, the subscriber's last name or their phone number.

Key Modem, EMTA and Port Statistics

On a single screen see key modem stats like time online, the number of flaps/retrains, power and SNR levels, errors over the last 24 hours and bandwidth transferred during the same period.

Historical Data and Comparisons

Chart the RF statistics for the modem over the last 24 hours and compare with the five closest modems.

Mapping

Generate a map with a single touch that shows nearby modems. Color-coded flags show RF alerts or offline status for quick identification of trouble areas and outages.

ZCorum™

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